

# OUR VISION

Patients to experience healing physically  
mentally, and spiritually

## OUR MISSION STATEMENT

Our aim is to provide comprehensive general medical care for patients within the framework of mutual respect and honesty, striving for clinical and caring excellence.

## OUR VALUES

The following values guide our medical centre

1. A Christian ethos:
  - \* So God created human beings in his own image (Genesis 1:27)
  - \* Love your neighbour as yourself (Luke 10:27)
2. Accessible, non-discriminating (including financial status and circumstances) and confidential service provision with continuity of care where possible.
3. Kindness, tolerance and acceptance towards each other.
4. A team approach within the medical centre and with other health providers, where each person's contribution is valued.
5. Transparent business practices.
6. Fair and reasonable recompense for services provided by doctors and staff.
7. Ongoing education and multiskilling for doctors and staff.
8. Effective channels for dispute resolution.
9. Professional manner and appearance.
10. High level of customer and staff satisfaction.
11. Extending our vision by assisting disadvantaged communities over seas with medical care and practical support.
12. Patients are patients of the practice.

