



Dalyellup Family Medical Centre

Privacy Policy

The law gives you certain privacy rights in relation to the information that you give to this Practice. This information is confidential and it is a policy of this Practice to maintain security of personal health information at all times.

We need your consent to collect personal information about you. The fact that you have come here implies that you consent to us knowing about your health situation either for a particular event or generally. The information we may ask you to give is personal, but not having it will restrict our capacity to provide you with the standard of medical care that you expect.

This notice explains what your rights are over the use we make of the information and how we may disclose it to other medical service providers.

The Practice uses an online software system called HotDoc for appointment reminders and recalls that will be sent to your mobile phone number. You can opt out of this anytime by letting reception staff know.

You have the right to access the information collected about you, except in some circumstances where access might legitimately be withheld and you will be given explanation in those circumstances.

You may view this information in consultation with the doctor.

The main reason we collect information from you is so we can assess, diagnose and treat your illnesses properly and be proactive in your health care. We will use the information you provide in the following ways:

- Administration of this Medical Practice.
- Billing, including compliance with Medicare Australia.
- Disclosure to others involved with your care, including Doctors, Specialists or Allied Health Professionals outside this Practice who may become involved in treating you. This may occur through referral to other Doctors, or for medical tests and in the results and reports returned to us following the referrals. If necessary we will discuss this with you.
- Quality assurance activities such as Accreditation.
- Disclosure for legal reasons as required by a Court of Law.
- Disclosure for disease notification as required by law.
- Disclosure for research activities to improve individual or Community Health (de identified, meaning you are not able to be identified from the information given). You will be informed when such activities are being conducted and given the opportunity to opt out of any involvement.

If you have any concerns or wish to restrict access to your personal health information please discuss these with your doctor or a member of Staff.